

Privacy Policy

The Reflexion Associates brand, products and services are all about integrity, honesty and a genuine desire to inspire and empower people to be the best they can be through their services.

In line with this, we do our utmost to respect your privacy when collecting, processing and storing your personal information and to ensure any information you provide to us is secure.

This policy sets out how Reflexion Associates collects, uses and protects any information provided by you, her customers, while using her services. This includes 'Personally Identifiable Information (PII) – any information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context.

Should we ask you to provide certain information by which you can be identified when using this website, you can be assured that it will only be used in accordance with this policy.

We may change this policy from time to time by updating this page. Please check this page for the latest version of the policy, ensuring you are happy with any changes. This policy is effective from 1 April 2018.

When do we collect Personally Identifiable Information?

- When you complete a form on the website to subscribe to the Reflexion Associates newsletter or request a free download of the first chapter of Jenny's book
- When you book a call with Jenny using the form on the website
- When you email or call Reflexion Associates
- When you sign up for a webinar on the website
- When you book a place at an event using the Eventbrite website
- When you pay for a product or service.

What information do we collect?

- Contact information including your name, email address and phone number
- Your address
- Your preferences and interests
- Other information relevant to your or our enquiry.

How do we use this information?

- To send you the resource(s) or information you have requested, such as our newsletter, or free first chapter of Jenny's book
- To contact you
- To improve our services
- Notes relating to coaching services provided are stored securely for 6 years.

Security

We do our utmost to respect your privacy and ensure the information you provide to us is secure. To achieve this we have put in place the necessary procedures and only use systems that meet GDPR requirements around safeguarding and securing information.

Cookie Policy

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. As a rule, cookies will make your browsing experience better. However, you may prefer to disable cookies on this site and on others. The most effective way to do this is to disable cookies in your browser. We suggest consulting the Help section of your browser or taking a look at the About Cookies website which offers guidance for all modern browsers.

Links to other websites

Our website may contain links to other websites of interest. Please be aware that if you use a link to leave our site and enter another site, please note that we do not have any control over that other website. Its content and security are controlled by that website's owner. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy policy. You should exercise caution and look at the privacy statement applicable to the website in question.

Third-party disclosure

We do not sell, trade, or transfer your Personally Identifiable Information to outside parties. This does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential. We may also release information when its release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property or safety.

Email marketing

If at any time you would like to unsubscribe from receiving our emails, you can either click the unsubscribe link on one of our emails or email us at jenny@reflexion-uk.co.uk and we will promptly remove you from ALL correspondence.

If you subscribed to our mailing list prior to 25 May 2018 and do not choose to either update your preferences or unsubscribe when prompted by our email reminders, we will continue to send you emails unless we hear from you.

Questions

If you have any questions regarding this privacy policy, please contact us at jenny@reflexion-uk.co.uk or on 0844 776 4744.